



Power Pooches

0412 285 928

jake@powerpooches.com

powerpooches.com

powerpoochesau.com

Privacy Policy

For the purposes of this document, the terms Client, Visitor, Owner, Dog Owner, and Customer are synonymous with the person contracting services for one or more dogs. To ensure the well-being & maximum safety of both the client 's dog(s) and the dog's carer we require all our clients to read and agree to our terms & conditions.

Privacy

All information provided by the Client is for Power Pooches business purposes only. Related personal information which constitutes Clients' privacy will be kept confidential and will not be shared with anyone outside of Power Pooches without Clients' consent. This includes any information on the dog(s).

What do we collect:

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

How we collect information:

When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

Why we collect information:

We collect such Non-personal and Personal Information for the following purposes:

- To provide and operate the Services;
- To provide our Users with ongoing customer assistance and technical support;
- To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
- To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
- To comply with any applicable laws and regulations.

How we store information:

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

Communication:

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email or text messages.

How can you withdraw consent:

If you don't want us to process your data anymore, please contact us at jake@powerpooches.com

Cookies:

This site uses Cookies for the following reasons: :

- To provide a great experience for visitors and customers
- To identify your registered members
- To be able to keep this site updated and easy for visitors to use
- To ensure our platform is secure and safe to use

To find out more about cookies, please visit <https://www.allaboutcookies.org/>

You can either accept or decline the use of cookies on our website

Updates to this policy:

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Contact us if you need more information:

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at jake@powerpooches.com or text Jake on 0412 285 928